

Staffing During Covid-19

Throughout the Covid-19 pandemic we are aiming to be open and transparent with all swimmers and parents. As part of this we thought it would be helpful to explain our plans should we have to change staff at short notice due to self-isolation etc.

It is important to note that staff being absent does NOT always mean they have Covid-19 and should we ever have a confirmed case of Covid-19 we will work with Test and Trace to ensure all relevant swimmers are informed.

Should staff need time off we will aim to cover lessons as follows:

1. Cover the lesson with staff who are known to the groups
2. Cover the lesson with any available member of staff.

Where we are unable to cover lessons (taking in to account staff qualifications, swimmer ability levels etc.) we will take the following course of action:

1. Cancel the classes which have the least impact on the day and re-deploy that member of staff. This may mean that the class of the member of staff who is absent may run but is covered by the teacher of the class we have cancelled.
2. We will send out texts explicitly stating which classes are cancelled so please ensure you read texts carefully as, where possible, lessons will still run albeit not all classes.

Should this happen as always classes that we have to cancel will receive full refunds to their online account to reduce future direct debits or payments towards next term. Swimmers not wishing to return will be able to claim cash refunds when enrolment starts.

